Errors higher on the list are displayed with higher priority than lower errors.

|  |  |  |  |
| --- | --- | --- | --- |
| **Error** | **Cells affected** | **Display** | **Message** |
| Temperature | 4 | Large box | Our batteries are overheating! We cannot charge your device. Sorry for the inconvenience. |
| Undervoltage | 4 | Large box | Low battery. We cannot charge your device. Sorry for the inconvenience. |
| Temperature | 1-3 | Large box | Our batteries are overheating! Charging is not recommended. Sorry for the inconvenience. |
| Overcurrent out | 3-4 | Large box | The Smart Tree is xxx% overloaded. Please unplug all devices. Normal operation is expected to resume shortly. |
| Overcurrent out | 1-2 | Large box | The Smart Tree is xx% overloaded. Please unplug large devices such as laptop chargers. Normal operation is expected to resume shortly. |
| Undervoltage | 1-3 | Small box | Operating at x/4 capacity due to low voltage. |
| Charging errors\* | 1-4 | Small box | x/4 cells have stopped charging. |

\*Charging errors include overvoltage and overcurrent input errors, which prevent charging a cell. Each cell that cannot charge due to either error is counted as affected. Temperature errors are not included because they trigger higher priority error messages.